



5/11/2021

Addendum # 3 to Bid 002424
Billing Services

Change the above referenced request for quote to agree with this addendum.

Q1 Can you tell us the EHR product Allied Health uses to process charges? We are assuming we would build interfaces for ADT and DFT transactions if all goes according to plan

A. At this time, there is no EHR used to input charges for the entire group. Charges are entered manually (w/charge slips) into ACS CompuMed Software.

However, there are three clinics that have their own EHR catered to their specialties. And as indicated in the specifications, per Section 2.i.10, the charges are to be input by the billing company.

Clinics with EHR:

CFCC (Behavioral Health) clinic uses TherapyNotes

Physical Therapy clinic uses WebPT

Audiology clinic uses Sycle

There is a current exploration for an EHR/Software that would meet the needs of the entire multi-specialty group.

Q2 Would also like to know if any paper billing still occurs

A. Paper billing still occurs for our DME (Hearing Aids)

We also use the system to record our contract or seminar billing (PSA's, Seminars, workshops, supervision) Invoiced and paid separately but recorded in the system for reconciliation with faculty group practice plan.

Q3 Can we work in Arkansas and come to New Orleans, LA on a needed basis?

A. Yes. On site attendance is not needed at this time.

Q4 Whether companies from Outside USA can apply for this? (like, from India or Canada)

A. Yes, however, the winning bidder must be available for business needs between the hours of 8am-4:30pm central.



Q5 Whether we need to come over there for meetings?

A. Not at this time. On site presence is not required.

Q6 Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

A. Yes, however, the winning bidder must be available for business needs between the hours of 8am-4:30pm central.

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